Medical Matrix Online- Low Connectivity Instructions

The Occupational and Environmental Medicine Department of the Navy and Marine Corps Public Health Center (NMCPHC) has launched the Medical Matrix Online (MMO), a web-based application that will serve as the new digital companion to NMCPHC-TM OM 6260, Medical Surveillance Procedures Manual and Medical Matrix. For commands with low connectivity or fleet customers, please see below for specialized instructions.

All SF600 forms generated by MMO have an expiration date of 180 days to ensure everyone is using the most up-to-date version. NMCPHC understands that the fleet may encounter difficulty if they do not have the internet connectivity in certain locations and therefore recommends printing off all SF600 forms as hard copies or saving them as files on a computer/disk as pdf files. However, it is important to remember all forms must be downloaded from MMO at

> **We recommend all SF600 forms be re-downloaded from MMO every 90 days to ensure most recent version is being used**

a minimum of every 180 days to ensure providers are using the most recent version. We recommend that you re-download forms at least every 90 days, but the expiration date on the form allows for 180 days to better accommodate low/no access situations.

Anyone who previously used the 'PC Matrix' as part of their clinic work should now request an account for the 'Medical Matrix Online,' which is much easier to use and includes more information. Follow the steps below when you have access to internet connectivity to request an account. It is also recommended that all fleet users download the NMCPHC-TM OM 6260 to their desktop for reference. The Manual can be found here. Please note that the Manual will update every 90 days.   Frequently Asked Questions about the Matrix can be found here.

Once you request an account, if you have any questions or issues regarding MMO, or need further assistance, please email our MMO help desk at usn.hampton-roads.navmcpubhlthcenpors.list.nmcphc-pcmatrixhelp@mail.mil.

Request an Account

1) Using your web browser, go to https://nmcpeh-simweb.med.navy.mil/

Note:

If you get an error message that says your browser is not compatible, you will need to turn off compatibility mode in Internet Explorer. If you attempt to register while this error message is being displayed, your registration will not go through. The specific instructions for turning off compatibility mode vary depending on the exact browser version you are running, but you can try these steps:

To turn off Compatibility View:
   a) Open Internet Explorer.
   b) Press the Alt key to display the Menu bar
   c) Click Tools, and then click Compatibility View settings.
   d) Ensure the "Display all websites in Compatibility View" checkbox is *not* checked. Then click close.

Alternatively, you can call your Information Management Department (IMD) to ask them to turn off compatibility mode for MMO for you.

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2) Click "Enter Site."

3) Click "OK" on the DoD Notice Banner.

4) When prompted to "Select a Certificate", choose your DoD **Email** certificate. Choose the latest one if you are given multiple email certificate options.

5) Complete the registration information form and click "Register."

6) You will get an email within a few days letting you know once your account has been activated with further instructions.